

Grofers Campaign – Terms & Conditions

Campaign Construct:

Offer At	Discount	Min Txn Value	Campaign Period
www.grofers.com and Grofers Mobile App	5% (Max INR 150)	INR 1,500	12 th August to 16 th August 2019

Cards Eligible for receiving discount:

- All RuPay Cards

Terms and Conditions:

Offer Overview:

1. 5% instant Discount maximum up to Rs. 150/- on a minimum purchase of Rs. 1500/- at www.grofers.com and Grofers Mobile App.
2. Offer is applicable on one eligible transaction per card only during the offer period
3. Offer can be availed using promo code - RUPAY5 and making the full payment using RuPay cards
4. Offer is valid from 12th August to 16th August, 2019 [both days included]
5. Discount will be calculated on the net paid amount by the customer using RuPay cards

How to avail the offer:

1. Log on to www.grofers.com or mobile app & select your products.
2. Enter the promo code RUPAY5 and make payment in full using RuPay Cards to pay discounted amount.

Terms & Conditions:

1. This Offer is made from RuPay under an arrangement with Grofers India Private Limited (“Grofers”).
2. Under this offer, customer can avail 5% instant discount up to maximum of Rs. 150/- on minimum transaction value of Rs. 1500/- on online purchases made using RuPay Cards and using promo code – RUPAY5 on www.grofers.com and Grofers App during the offer period.
3. Offer is applicable on one eligible transaction per card only during the offer period
4. Offer is valid from 12th August to 16th August, 2019 [both days included]
5. Discount is not applicable for Cash on delivery transactions.
6. In case a customer is using his or her RuPay cards through a wallet service, this discount offer would not be applicable.
7. Discount will be calculated on the net paid amount by the customer using RuPay cards
8. Nothing expressed or implied in the Offer shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer.
9. Participation in this Offer is voluntary.
10. The Offer is non-transferable, non-encashable and non-negotiable.
11. RuPay and Grofers, reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the

Offer or otherwise by use of the Card.

12. RuPay and Grofers reserve the right , at any time without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it.

Contact Details for customers:

1. In case of any grievances related to your purchase, please raise a query through the Grofers "Customer Support" chat option
2. In case your grievance is still not resolved, please contact on: 18002088888 or info@grofers.com