



BANGIYA GRAMIN VIKASH BANK
Head Office: Berhampore, Murshidabad

CIRCULAR NO: P&A/67/2018

Date: 20.10.2018

All Branches / Offices
All Departments at H.O & PMO

**Re: Introduction of Medical Insurance Scheme for the
Retired Officers and Employees of the Bank**

The Bank through Circular No. P&A/40/2018 dated 05.09.2018 had invited options for joining the Medical Insurance Scheme for the Retired Workmen and Officers in the line of the Scheme for the Retired Officers of IBA member Banks. Bank has received 325 options from Retired Officers and employees of the Bank and commenced the policies w.e.f 04.10.2018. The policies will remain valid for one year till 03.10.2019. The policy details are as follows:

Medical Insurance Scheme for the Retired Officers and Employees			
Policy details	Group Mediclaim Policy with Domiciliary	Group Mediclaim Policy without Domiciliary	
Policy Holder	Bangiya Gramin Vikash Bank	Bangiya Gramin Vikash Bank	
Insurance Co	Oriental Insurance Co Ltd	Oriental Insurance Co Ltd	
TPA	Heritage Health Insurance TPA Pvt Ltd	Heritage Health Insurance TPA Pvt Ltd	
Policy No	530000/48/2018/412	530000/48/2018/413	
Policy Period	04.10.2018 to 03.10.2019 (Midnight)	04.10.2018 to 03.10.2019 (Midnight)	
Sum Insured	Officers- 4,00,000.00 Office Assistants and Office Attendants 3,00,000.00	Officers- 4,00,000.00 Office Assistants and Office Attendants 3,00,000.00	
Domiciliary Cover	Officers- 40,000.00 Office Assistants and Office Attendants 30,000.00	Not Available	

Policy details are being uploaded in the Bank's website under "notice" link.

Retired Officers and employees who have opted for the Medical Insurance Scheme are advised to visit the website of Heritage Health Insurance TPA Pvt Ltd at the link <http://heritagehealthtpa.net> and use E-CARD generation facility to generate their individual health cards by inserting their respective Employee ID. Employee ID for all Retired Officers and employees are their respective EPF No (New). Those who have not provided their NEW EPF No may try their old EPF No in the following manner : OLD EPF Establishment code + OLD EPF No in four digit. EPF No with single/double/triple digit may be preceded by "0"s to make it four digit(For example- **227050015** for Old establishment code **22705** and Old EPF No **15**). Hard copy of the cards will be delivered through the Branches from where Insurance premium was paid.

Any discrepancies, if noticed may please be brought to the Bank through mail to the email ID cmadm@bgvb.co.in.

For reimbursement claims, the form may be downloaded from the TPA web site <http://heritagehealthtpa.net> and the claims should be submitted at Regional Offices of the Region where Bank account is maintained.

Contact details of Back-office team of Heritage Health Insurance TPA Pvt. Ltd are enclosed below:

A copy of this circular should be displayed in the Bank's notice board and Bank's website.

GENERAL MANAGER

Heritage Health Insurance TPA Pvt. Ltd.

Dedicated Back-office team For Bangiya Gramin Vikash Bank

CONTACT DETAILS- 24 x 7

Direct No. 033-4033 4141 [website - www.heritagehealthtpa.com]

Email Id.

For Any Info: unitedbank.heritage@bajoria.in

For Any Complaint: heritage.complaint@bajoria.in

Fax No. 033- 22100837/22310287

From 10 a.m. To 6 p.m. (Monday to Saturday)

For **Cashless** Claim Related Issues: Mr. Prasenjit Paul: 9903417815 , hhtplcashless.iba@bajoria.in

For **Reimbursement** Claim Related Issues: Mr Kamal Halder: 9775485810:
heritagebgvb@gmail.com

For **Card** Related Issues: Mr. Rajat Ghosh: 9475066448: rghosh@bajoria.in

Nodal Officer

Mr. Sanjib Basak –8335075063: unitedbank.heritage@bajoria.in

Escalations –Level

Cashless

Mr. Anshuman Chatterjee (Manager) -
9836547330: heritagecashlesskol@gmail.com

Reimbursement

Mr. Gautam Sikdar (Asst. Manager)-
9830401392: gsikdar@bajoria.in